

FCC Pulse

Insights | Intelligence | Impact

October 2026 newsletter

As financial crime risks evolve and AI moves from experimentation toward implementation, firms are rethinking how KYC and FCC operations are designed, managed, and transformed. Here are the latest insights, perspectives, and practical examples shaping that shift.



Insight vs. noise: What ACAMS Las Vegas 2026 means for FCC

From AI adoption and regulatory expectations to fraud, sanctions, and the growing focus on effectiveness, ACAMS showed where the FCC landscape is heading. We distill the key themes and what they mean for financial institutions.



25 Years After 9/11: How the PATRIOT Act Rebuilt KYC

The PATRIOT Act transformed KYC into a core component of the U.S. FCC framework. We look at what the past 25 years have built—and what the next era of KYC could look like.



The KYC evidence problem: Why banks are moving beyond passports and video

The future of KYC won't be document-free—it will be evidence-driven. We examine how banks are combining documentary, registry, digital identity, and other sources to build greater confidence in customer identity and risk.



Transforming KYC operations with an integrated operating model and agentic AI

A leading European multinational bank faced fragmented workflows and disconnected data and technology. This case study shows how we helped transform its KYC operations and deliver more than \$4M in annual savings.

How eClerx can help

AI transformation can be complex. We help financial institutions simplify that complexity through advisory, technology, and operations capabilities built to turn AI potential into practical, scalable FCC transformation.

Discover our FCC capabilities



eClerx provides AI, analytics, and digital operations services to help clients unlock growth and amplify business results. We create long-term value through a powerful combination of people, technology, data, and domain expertise.

